

Transporting Your Container(s)

All of the containers on your order will be transported to the destination facility together. Transportation will not begin until you pay the full balance for your container (s). Deliveries can be scheduled as early as 24 hours after the container reaches the destination facility.

A standard order under 1,500 miles requires up to 10 BUSINESS DAYS to transport the container(s) from the origin facility to the destination facility. A standard order over 1,500 miles requires 10-14 BUSINESS DAYS to transport the container(s) from the origin facility to the destination facility. This process of grouping containers with similar routes allows us to offer you the most competitive prices.

Need it there faster? We offer expedited transport for an additional cost. Have lots of time? If you can give us up to 30 days to transport your container, our flexible transport option can lower your costs. If you are interested in either option, please speak with one of our Move Coordinators.

Container Rental/Storage

Your quoted price includes 30 days of rental fees beginning on the initial day of delivery for each empty container. Rental fees will be charged to the credit card on file on your monthly anniversary date. *For example, if your container is initially delivered on the 12th of the month, the rental fee will be withdrawn on the 12th of the next month.* The billing date CANNOT be changed.

Billing will continue every month until the container is picked up and returned to the facility empty.

Contents Protection Plans

1-800-PACK-RAT strives to ensure that your property is safely stored and transported. However, unforeseen events might transpire that may cause damage to your property. Contents Protection Plans (CPP) are offered to help alleviate anxiety over shipping your valuables.

For more information, you may speak with any one of our Move Coordinators.

Required Forms

The **Storage Facility Permission Form** is required if your container is being delivered to a self-storage facility.

The **Gypsy Moth Form** is only required for our customers who are moving into California from another state (per California law).

The **Assignment and Assumption Form** is required to remove a customer from the account and/or add a new customer to the account.

The **Third Party Form** allows a customer to add a credit card that is not in the customer's name to the account.

Basic Plan	Cost per Month
Damage Waiver	\$9.99
Silver Plan	Cost per Month
Damage Waiver Plus \$10K Contents Protection	\$54.95
Damage Waiver Plus \$15K Contents Protection	\$65.95
Damage Waiver Plus \$25K Contents Protection	\$87.95
Damage Waiver Plus \$50K Contents Protection	\$131.95
Damage Waiver Plus \$75K Contents Protection	\$159.95